# ESL ESS Self-Services User Manual 09 April 2020



# **Purpose**

Self-Services is an implementation of the Employee and Manager Self Service (ESS/MSS) process in S/4 Hana (1909) system. The ESS MSS runs with the HCM Data maintained in the system.

ESS MSS based on FIORI has been implemented in the landscape that provides access to various employee and manager/ processor related process.

This document will guide the end users on the usage of the application related to various HR Processes that may be required by the employees and processors.

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# 1. Way to Access

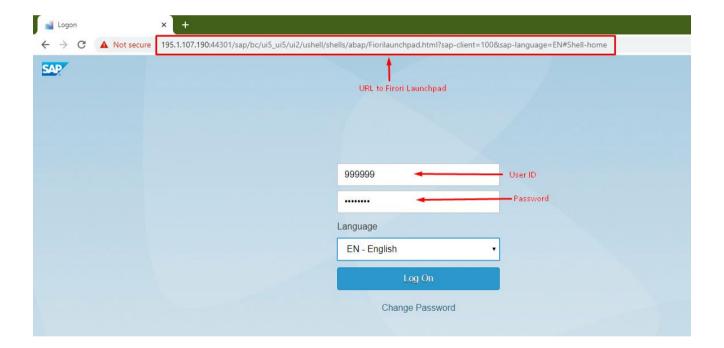
The Self-Service platform is a browser and app based, can be accessed through Desktops/Laptops and Mobile Devices (Smartphones).

### 1.1. Access through Desktops/Laptops

**Goto** Chrome Browser and type the URL of Fiori Launchpad as mentioned below. This will open the Login Page. After entering your User Id and Password you will be shown a landing page which is the Fiori launchpad.

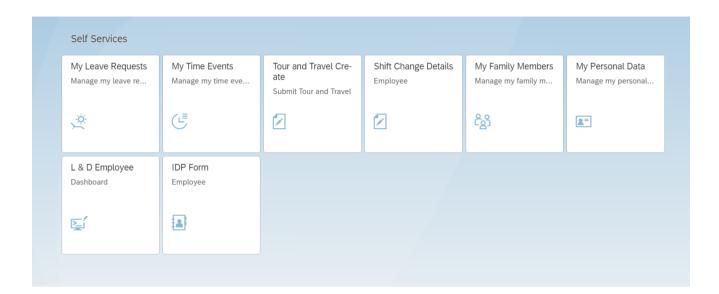
Navigate to Self-Services Tab to access the applications. The applications are available based on roles assigned at the backed.

https://195.1.107.190:44301/sap/bc/ui5\_ui5/ui2/ushell/shells/abap/Fiorilaunchpad.html?sapclient=100&sap-language=EN#Shell-home

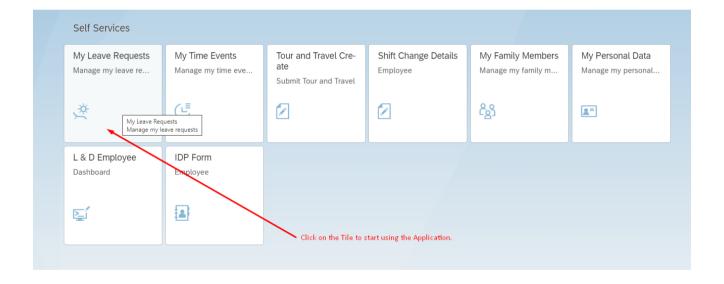


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In the FioriLaunchpad the applications of various processes are displayed as boxes called **Tiles.** 



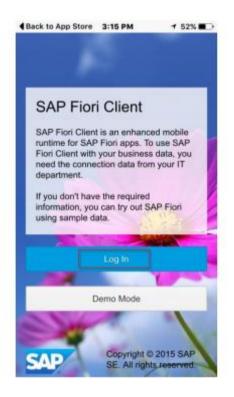
To navigate to an application, one has to click the corresponding Tile.

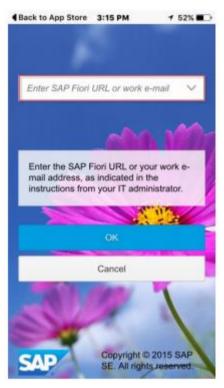


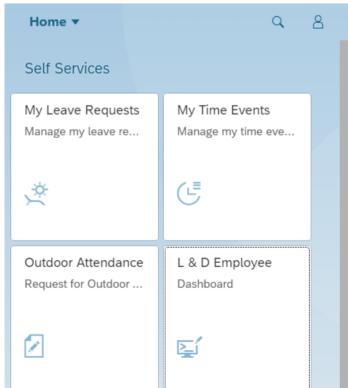
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# 1.2. Access through Smartphones

Download the Fiori Client APP on your smartphones and setup the Application with URL of the Fiori Launchpad and Passcode of your choice.



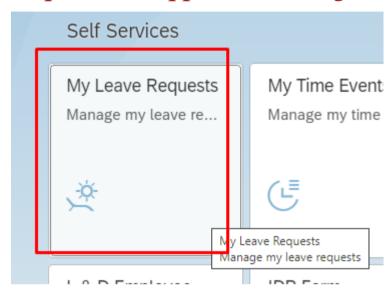




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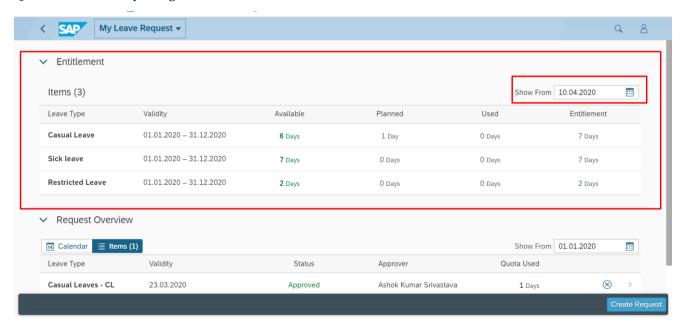
# 2. My Leave Request

# The Application gives access to Leave Quota, Leave Request and Approvals. Navigate as shown below:



### 2.1. Leave Quota (Entitlement)

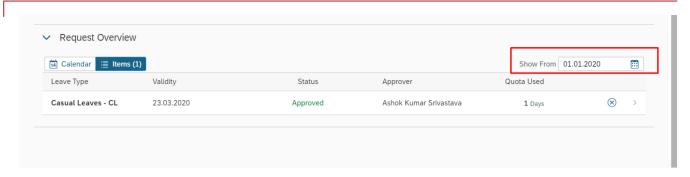
The default view of the Leave Application shows the Entitlement. Logged in user is able to know about the Quota and its validity along with the balance.



# 2.2. Leave History (Request Overview)

The Request Overview section of the applications displays the list of Leave Request applied by the user with status and an option to view the request.

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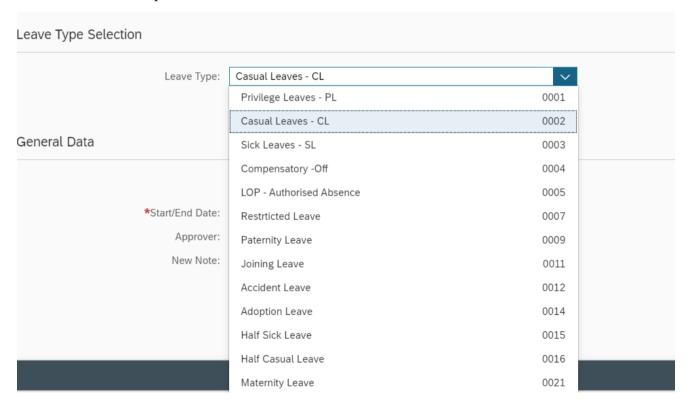
# 2.3. Leave Request (Create Request)

The Create Request button on the Leave Application navigates to the Request view where employees can apply the Leave.

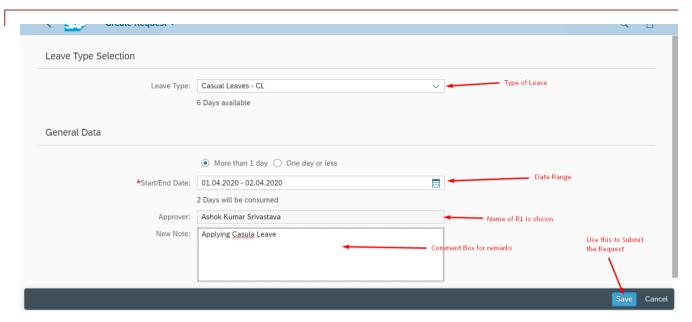
Users needs to select the Leave Type and enter Start Date, End Date, Comments and click the SAVE Button to submit the request.

If one wants to apply for a single date then select the option One day or less.

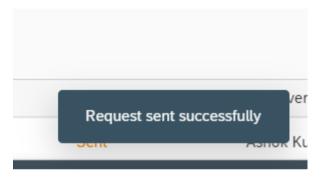
Attach documents if required.



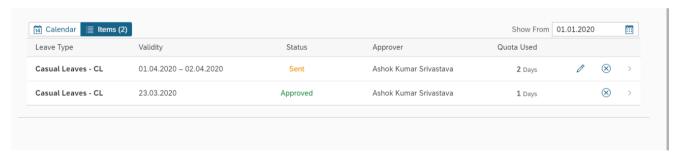
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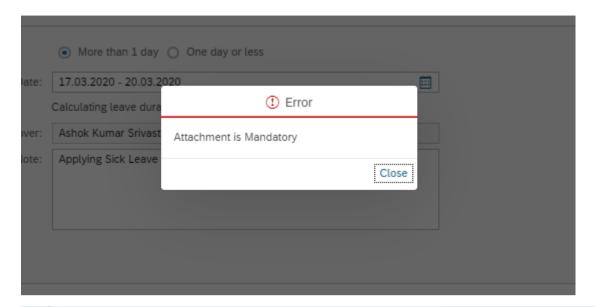
On Submitting the request a message is shown "Request Sent Successfully".

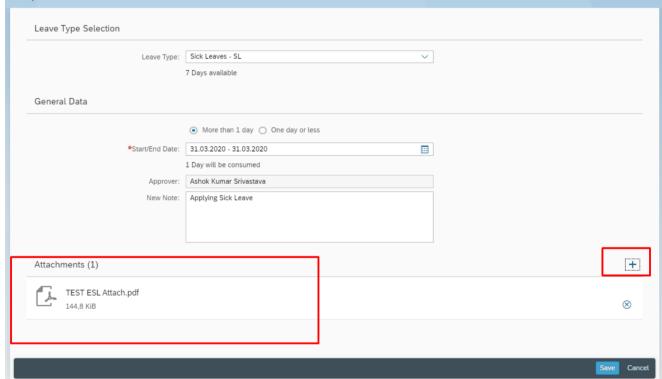


The Sent request starts appearing in the Request Overview Section as mentioned in Section 2.2.



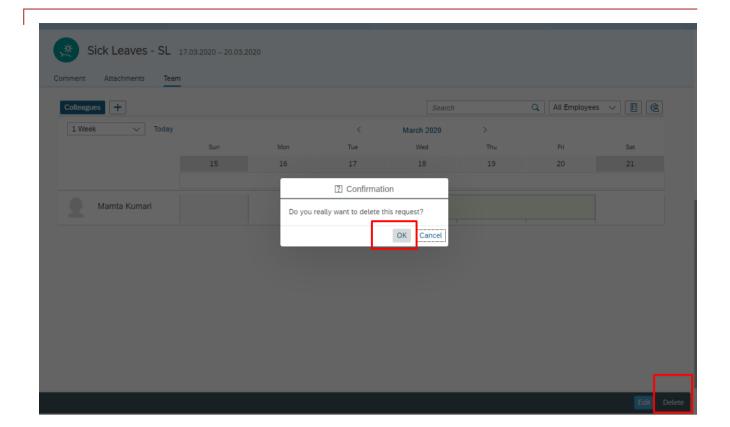
ESL ESS Self-Services 09 April 2020 PwC 9 Attachment can be added to the requests wherever required.

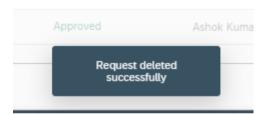




If a request is deleted the it will trigger a workflow as Cancellation Request to the Reporting Manager for approval.



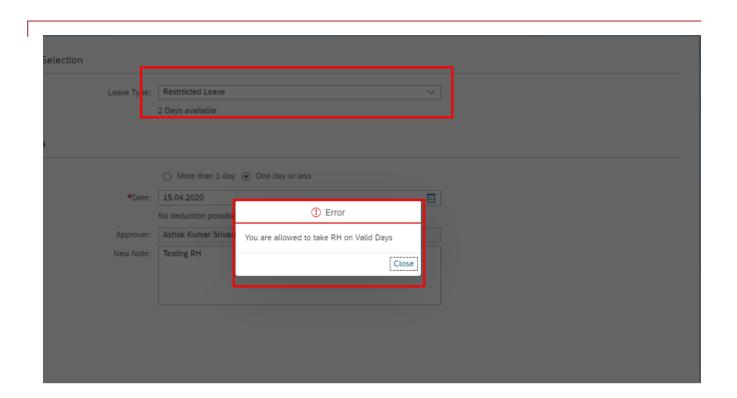


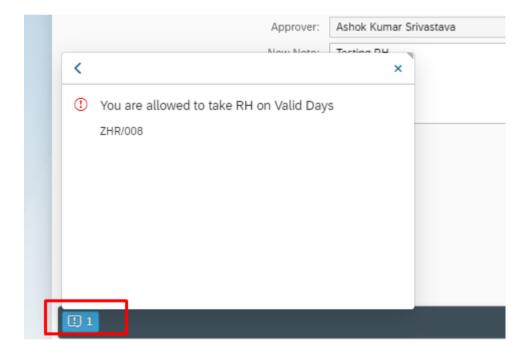


# 2.3.1. Validations

While applying leave all the leave policies will be checked by the system so that one applies leave within the company policy.

Below are some of the screenshots related to this.



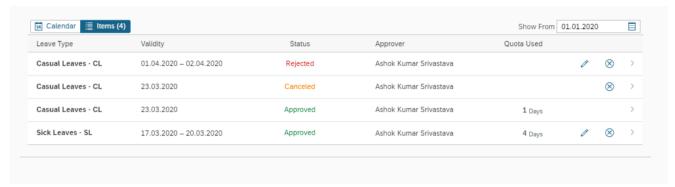


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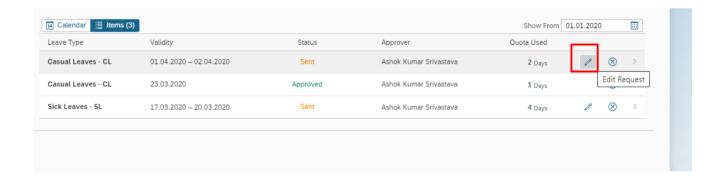
### 2.4. Leave Status

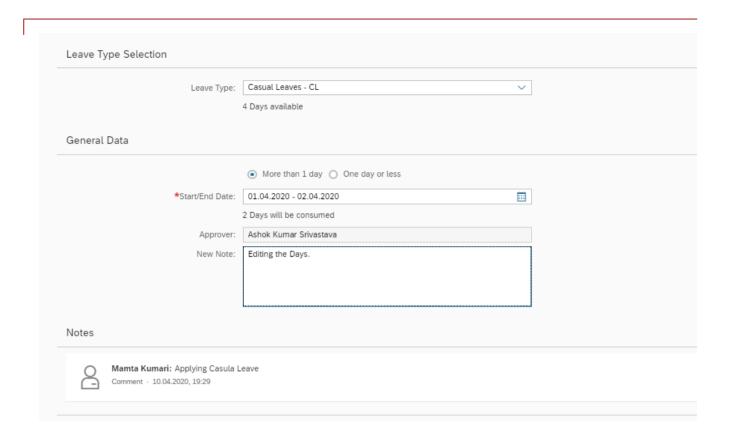
Once the leave is applied the Status column in the Overview Section shows the status of the request. There can be below statuses:

- Sent-This status is displayed when the Leave is just submitted.
- Approved- The status approved is shown after Reporting Manager has approved the request.
- Rejected- Once the request is rejected by Reporting Manager (R1) the status is shown as rejected.
- Cancelled- This status is shown when one deleted a request.



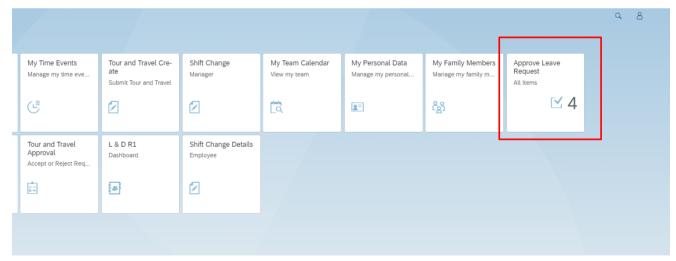
Users can edit the request till it is in sent stage.



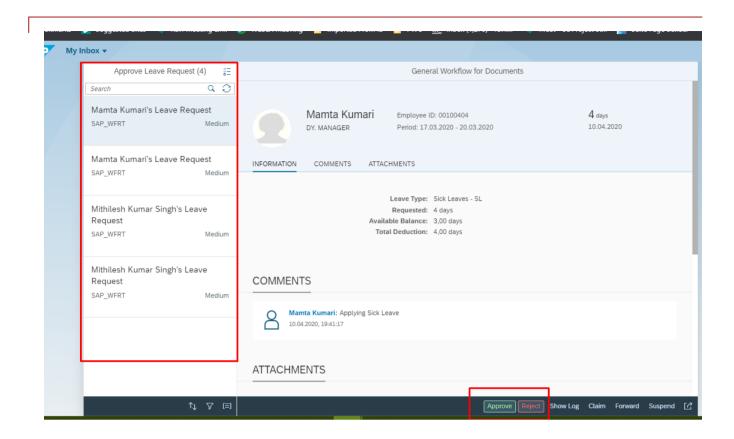


# 2.5. Leave Approval

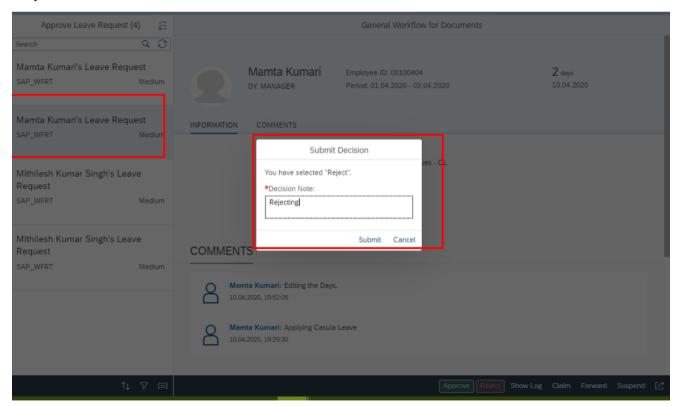
Reporting Managers (R1) will have access to the Leave Approval Tile which is used for processing the leave request of their Reportees. They can either Approve or Reject.



Requestor's Name would appear on the left with details of Leave along with Comments and Attachment on the right side of the page i.e. Detail Area.

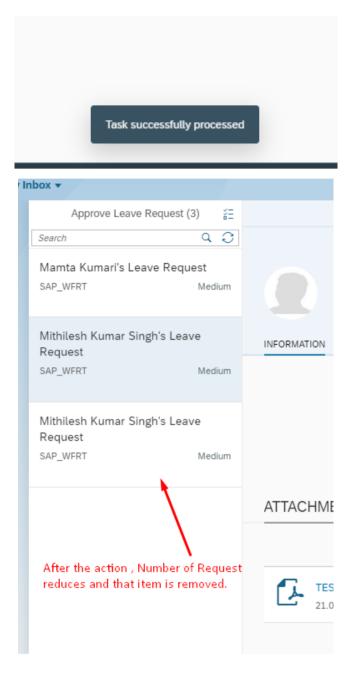


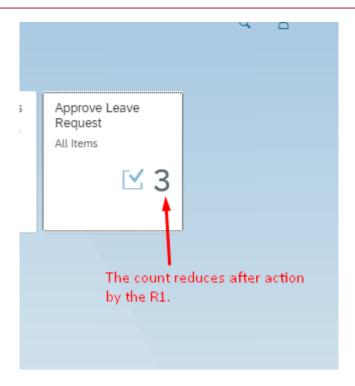
Approver Need to select the Request from the left-hand side and Approve or Reject the request as shown below. They can enter Reasons for their action in the comment box.



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After the action a message will be shown at the bottom of the Page and the Request will Disappear from the inbox.





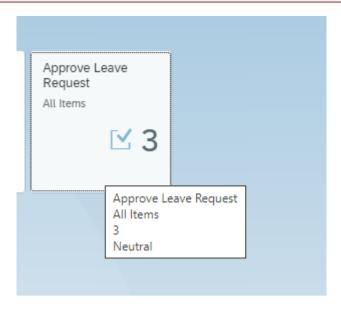
Deletion request appears as Cancellation Request to the Reporting Manager.

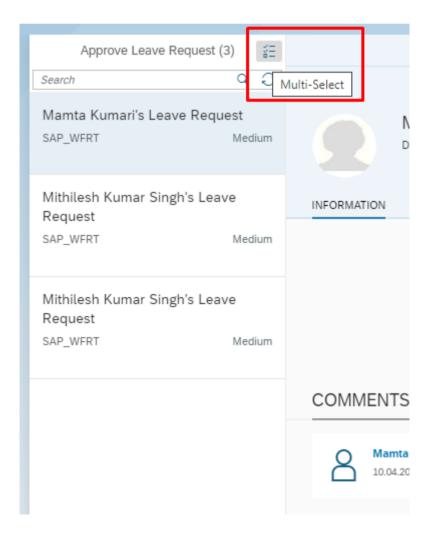


# 2.5.1. Mass Approval

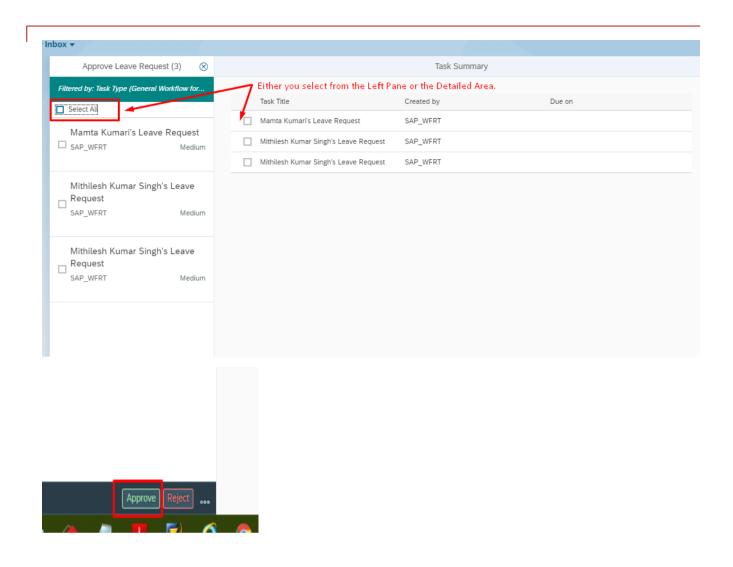
The Approval Application also facilitates the Approver to take action on all the requests at one go.

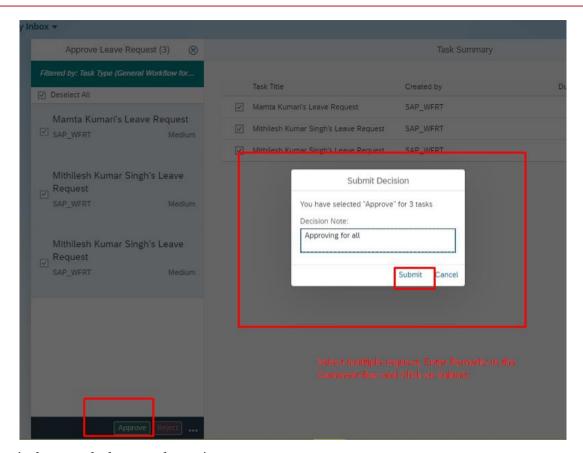
**Go to** the same application i.e. Leave Approval and Select the Multi Select button at the top.



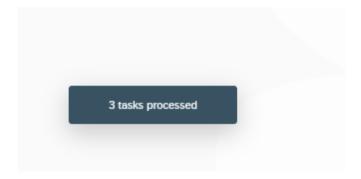


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Message is shown at the bottom after action.



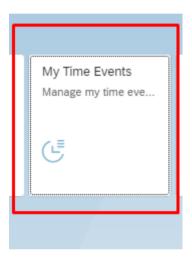
# 3. My Time Events (Clock In/Out)

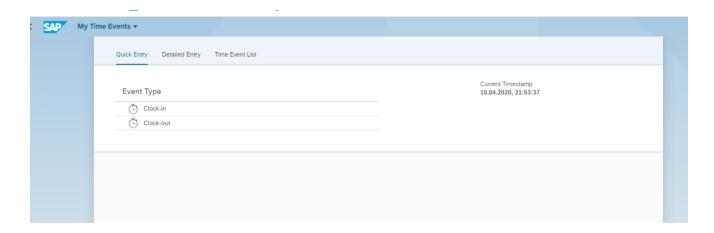
# 3.1. My Time Events Request

The App can be used by the users to View the Clock In/Out data that they have punched at the terminals.

They can also request for any missing punches which will be processed only after approval form Reporting Manager(R1) and CPO.

Navigate to the app by clicking the Tile.

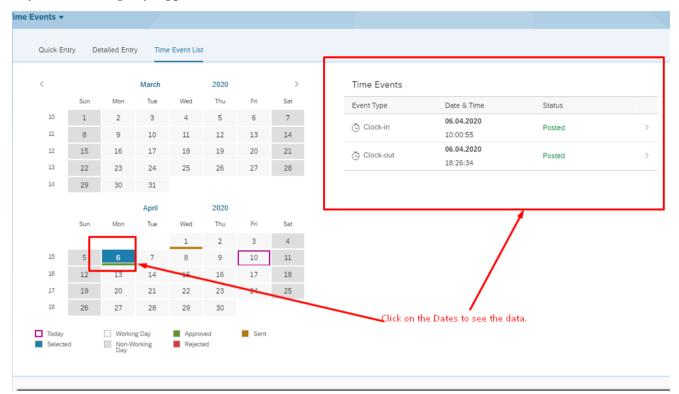




### 3.1.1. Time Event List

Click on the Time Event List tab to view the punch details against a date selected from the calendar interface.

The Calendar interface also highlights the Types of Request and is described in the legends. For Eg. Working Day, Non-Working Day, Approved, Sent etc.



### 3.1.2. Detailed Entry

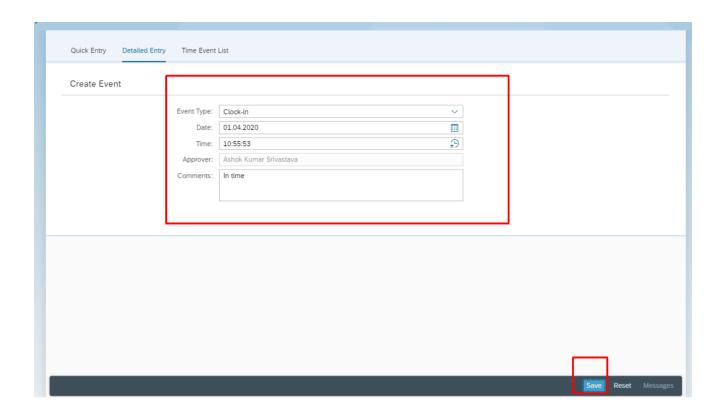
Navigate to the Detailed Entry Section to Crate a request for the day which has missing punch details.

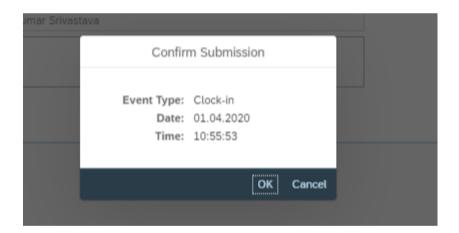
One can create In and Out request along with the Time.

Name of Reporting Manager is shown on the screen.

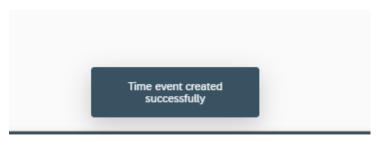
Applied request is required to be approved from Reporting Manager and CPO.

# 3.1.2.1. Clock-In Request

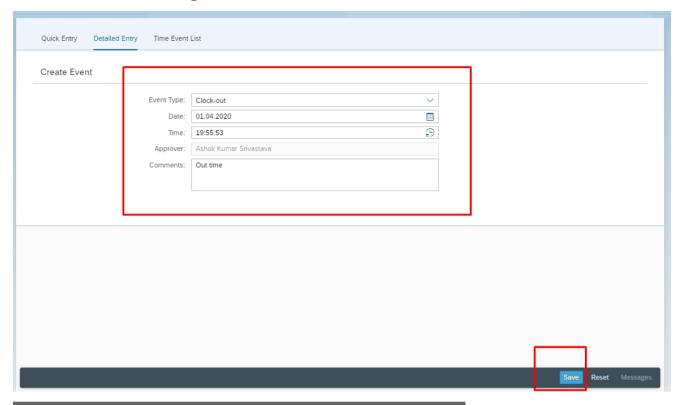


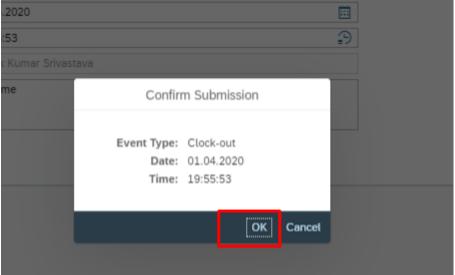


After the request is submitted a successful message is shown.

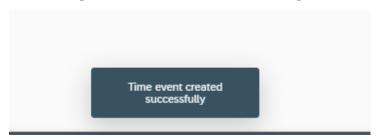


# 3.1.2.2. Clock-Out Request





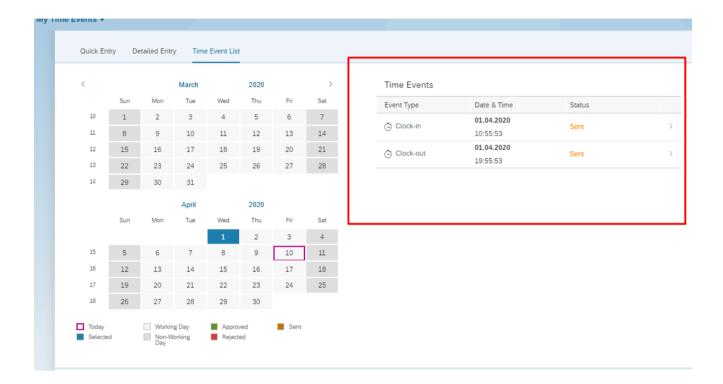
After the request is submitted a successful message is shown.



### 3.1.2.3. Status

The status of the request is shown in the calendar interface against the dates. The types of status are as below:

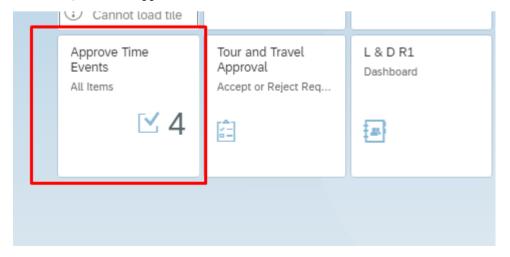
- Sent
- Approved
- Rejected

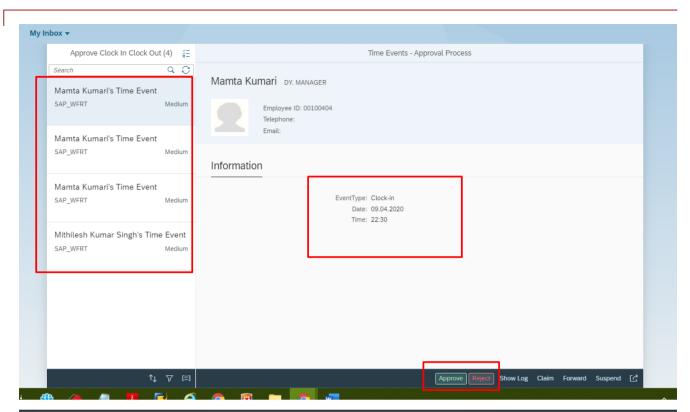


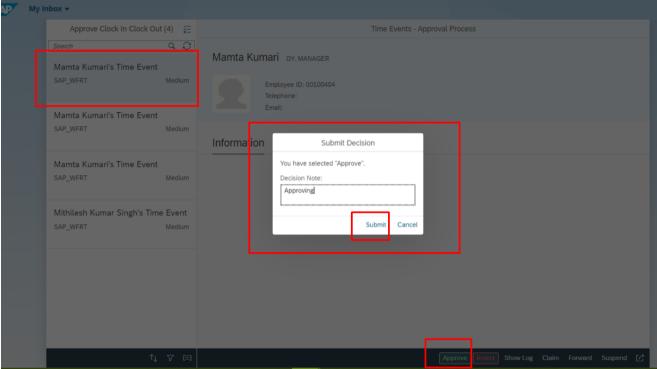
# 3.2. Approve Time Events Request

The application will be available to the processors of Clock In/Out requests i.e. Reporting Managers(R1) and CPO.

Navigate to the application by clicking the Tile as shown below and follow the same process as mentioned in *Section 2.5* of Leave Approval.









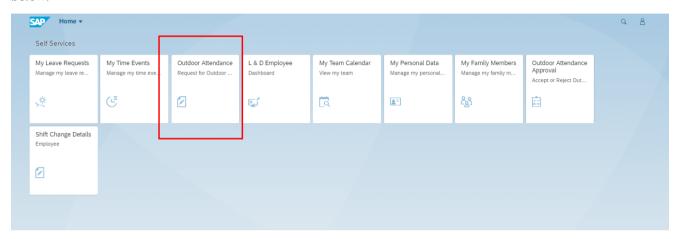
Mass Approvals can be done in the same manner as shown in Section 2.5.1.

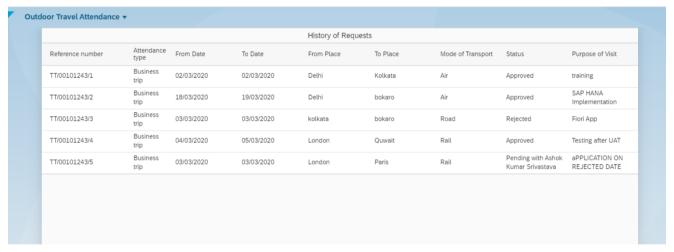
# 4. Outdoor Attendance

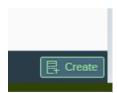
# 4.1. Outdoor Attendance Request

The application enables users to Request for Outdoor Attendance like Business Trips.

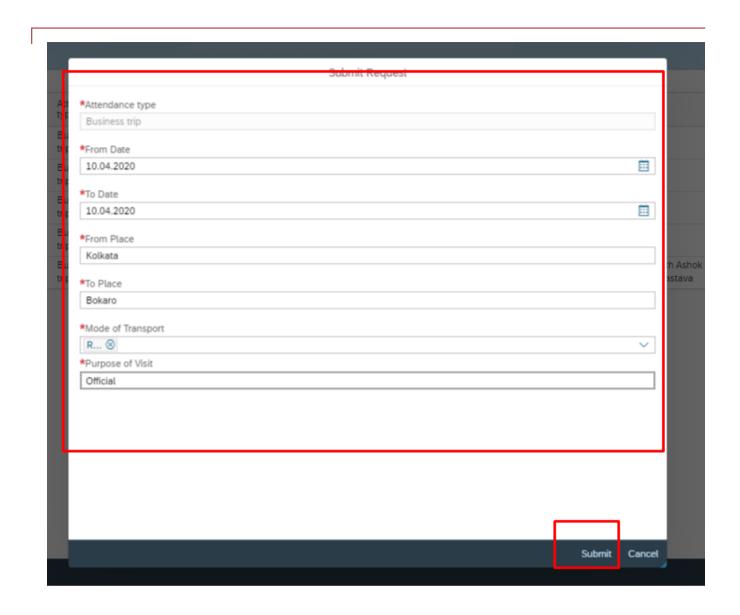
Navigate to the application by clicking the tile and fill in the request by clicking the create button as shown below.







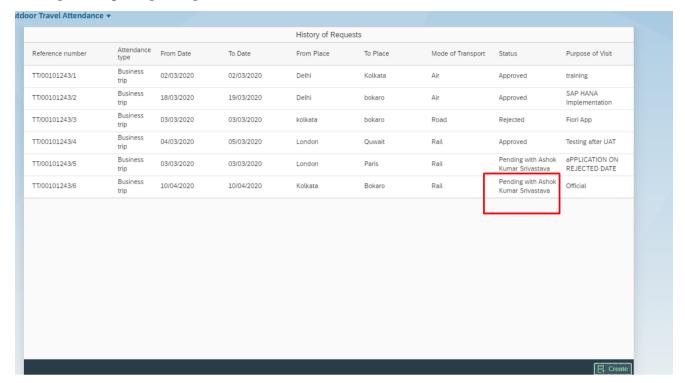
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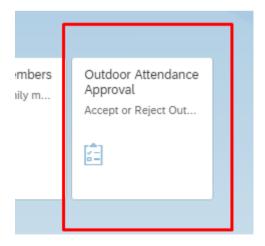
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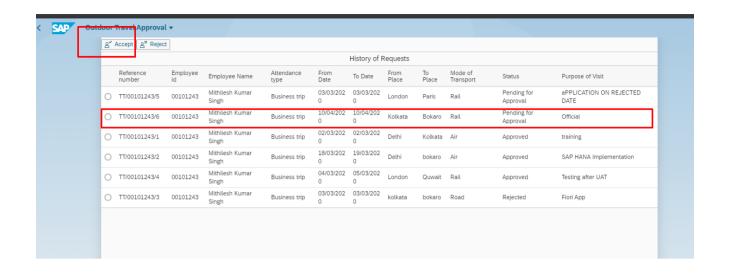
After submission of request the status is shown in the dashboard along with status i.e. Approved, Rejected, Pending with Reporting Manager's (R1) name.



# 4.2. Outdoor Attendance Approval

The Approval application for Outdoor Attendance will be available to the Reporting Managers(R1). One can process the request using this application i.e. Approve or Reject.





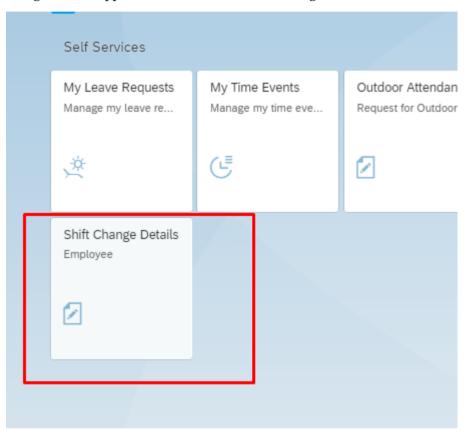
Approved successfully

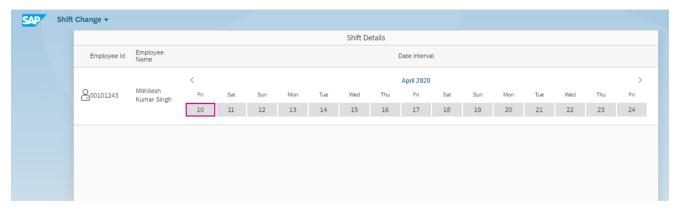
# 5. Shift Change Details

# 5.1. Shift Change Details

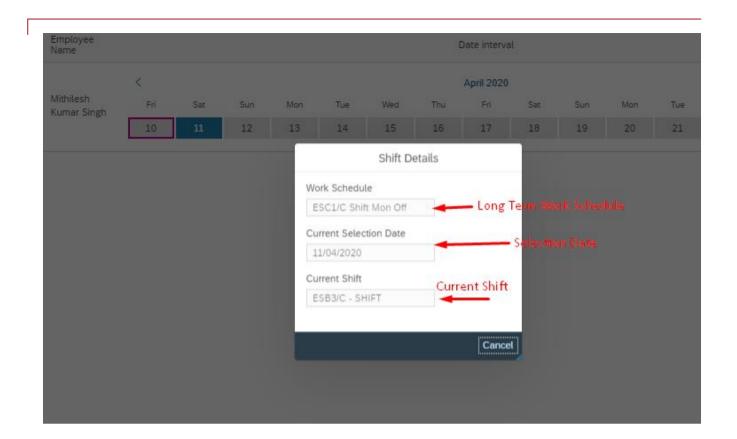
The application can be used by the employees to see the details of their Workschedule along with the changes in their shift schedule that will be done by the Reporting Managers(R1).

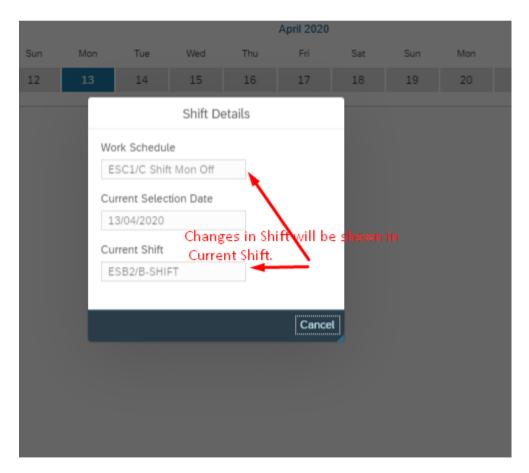
Navigate to the application from the Tile and click against the Calendar Dates to get the details of Shift.





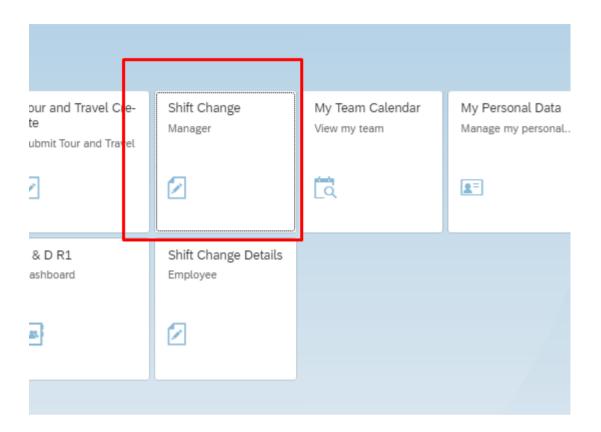
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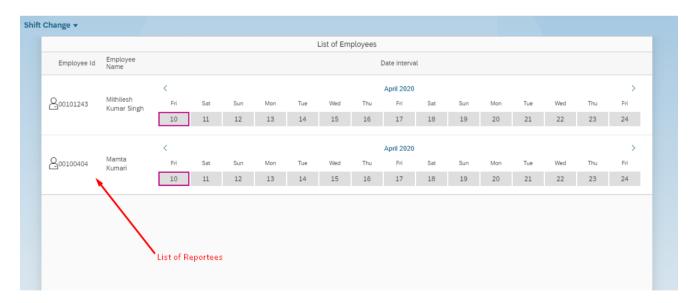


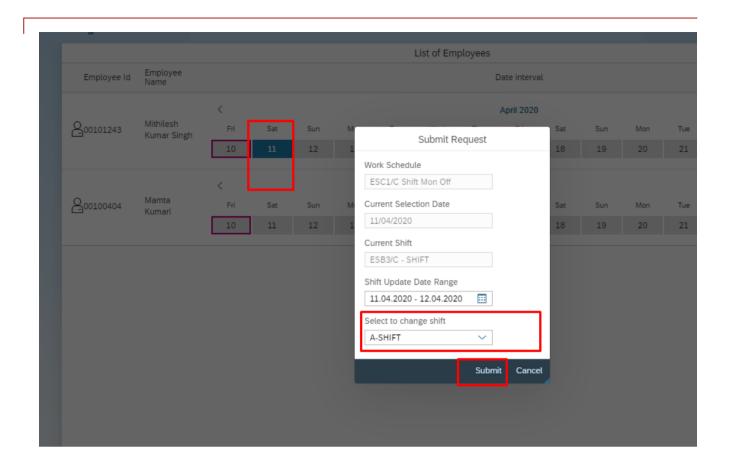


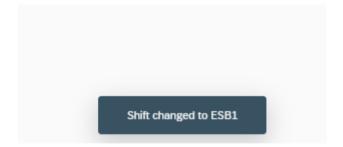
# 5.2. Shift Change Manager

The application will be available to the Reporting Manager(R1). They will be able to see the list of reportees and as they select dates, details would be shown along with an option to change.



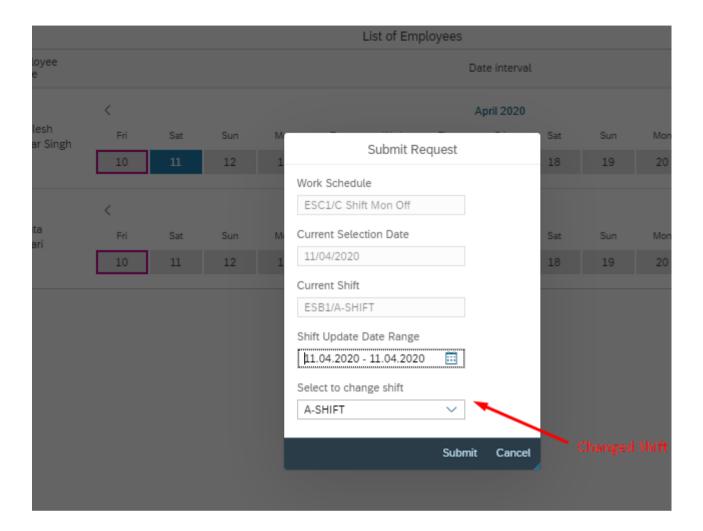


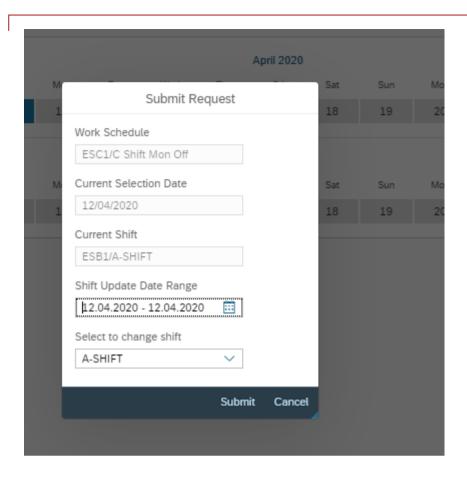




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After Changing the Shift if the Manager Navigates to those dates then the changes shift becomes visible.



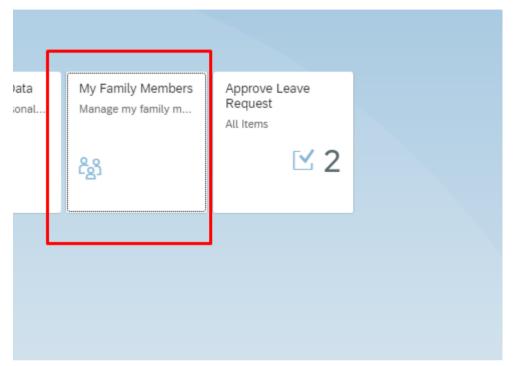


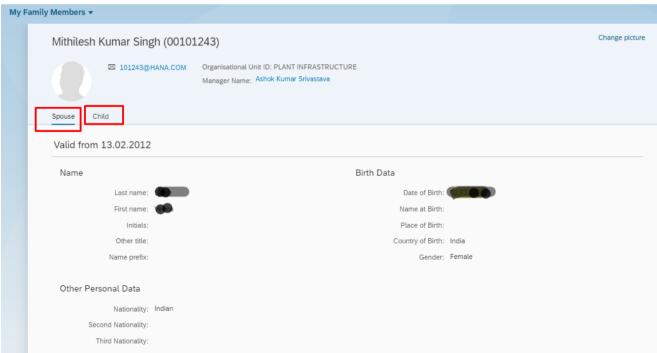
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# 6. My Family Members

The application will be available to all the users to check the details of Family members.

Navigate to the application from the Tile.

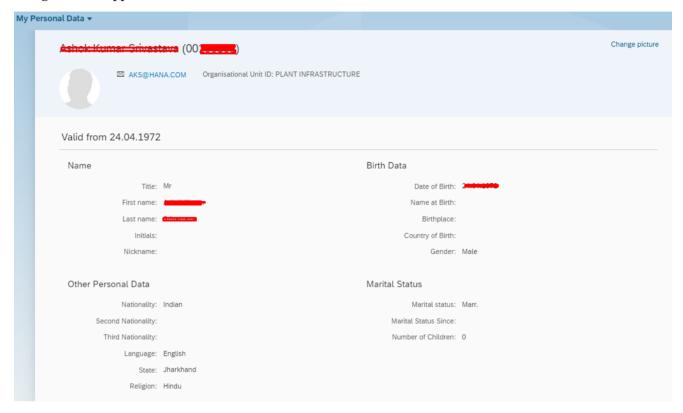




# 7. My Personal Data

The application will be available to all the users to check personal data.

Navigate to the application from the Tile.



## 8. Learning and Development

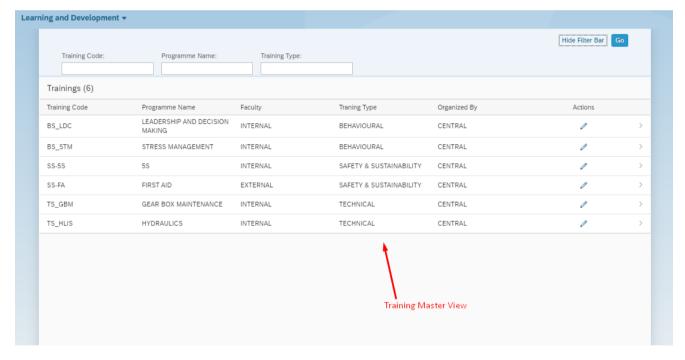
#### 8.1. L&D Team

The application will oonly be available to the L&D Team to assign, evaluate and mark attendance of the Trainings. Training Master can be edited form this application.

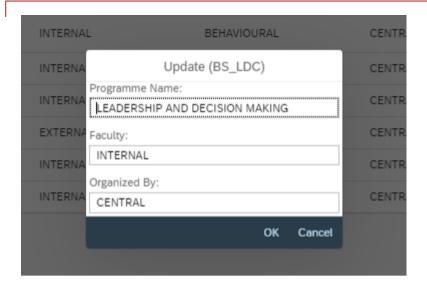


#### 8.1.1. Training Master View

The view will show the list of Trainings that will be conducted. L&D Team User can modify few details of Training Master.



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#### 8.1.2. Excel Upload for Mass Assignment

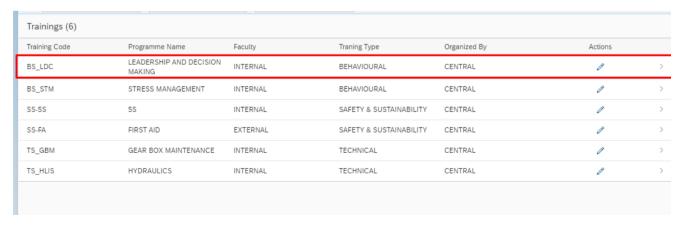
In the Master View there will be an option to Assign Trainings to users in mass through excel file upload. Refer to the Excel Format attached here.

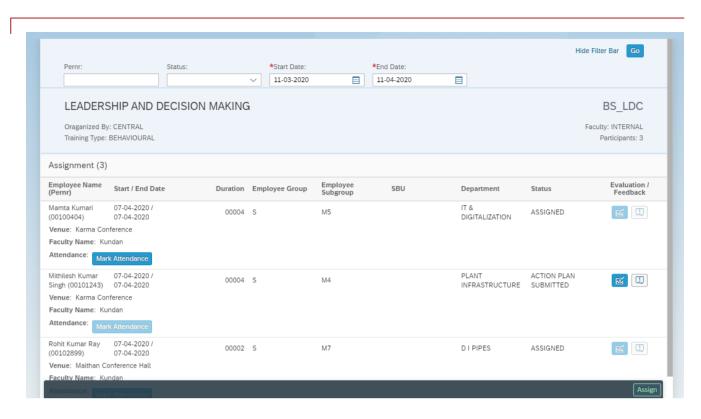


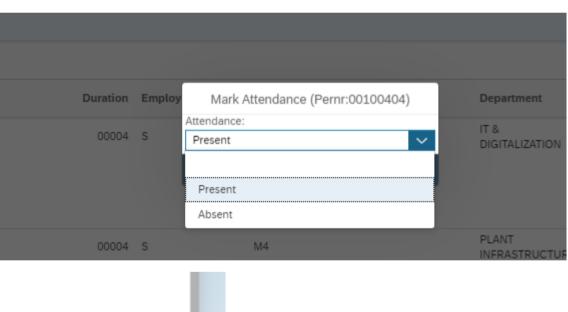


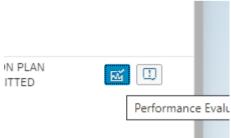
#### 8.1.3. Assignment View

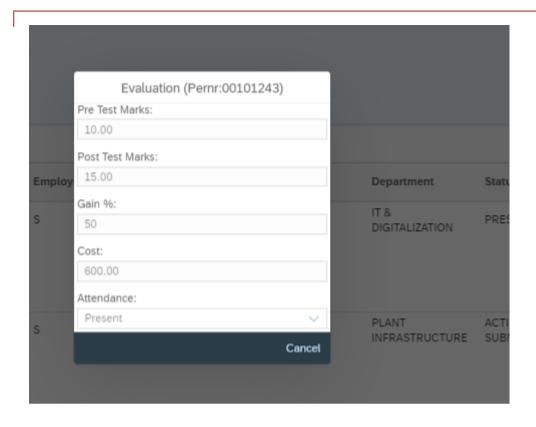
Select any Training to get inside the Assginment View. This view lets the L&D team to see the details, Mark Attendance, Evaluate etc.

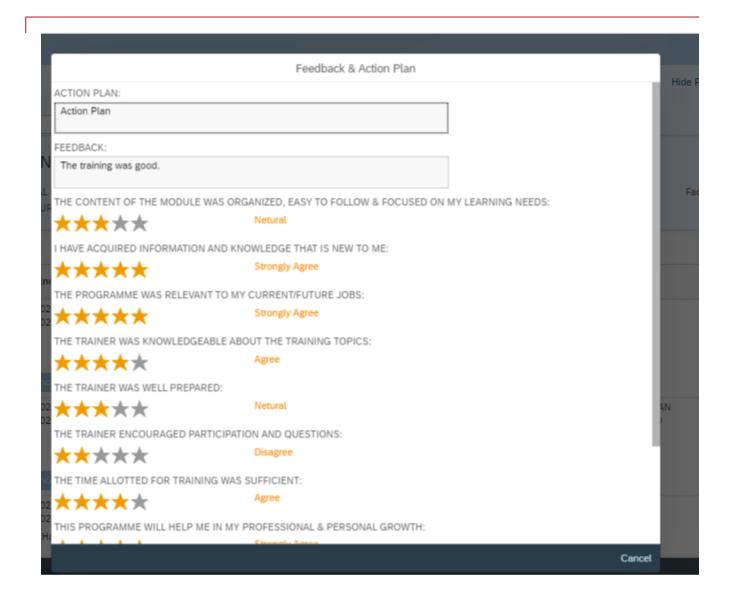










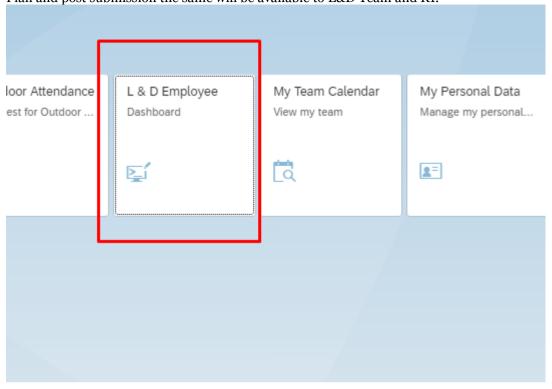


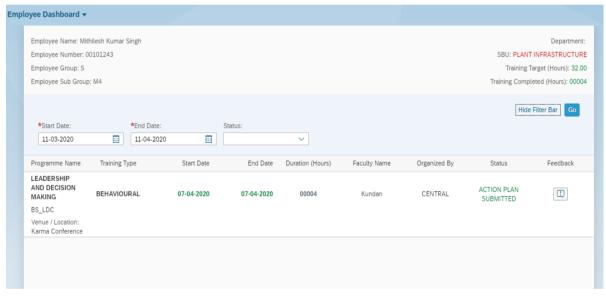
## 8.2. L&D Employee

The application will enable users to track the trainings assigned by the L&D Team and also take necessary actions such as:

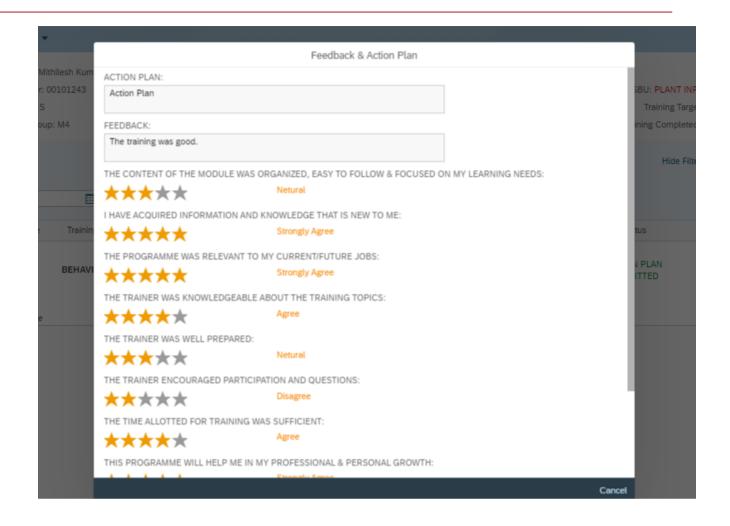
• **Submission of Reaction feedback**- Just after the training is over, Users can fill the Reaction Feedback after Attendance have been marked. Post this L&D Team can Evaluate.

• **Submission of Action Plan-** After the Evaluation is done, employees will have to fill in their Action Plan and post submission the same will be available to L&D Team and R1.



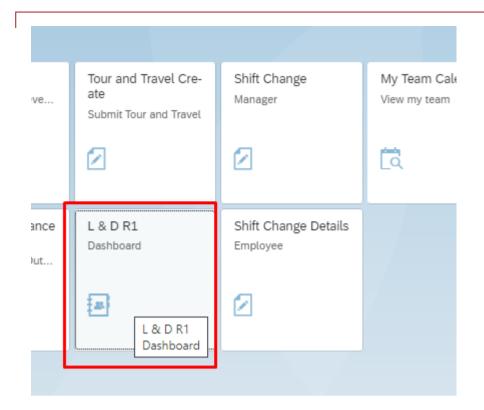


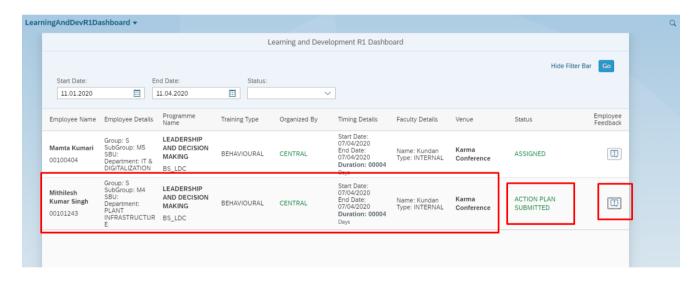
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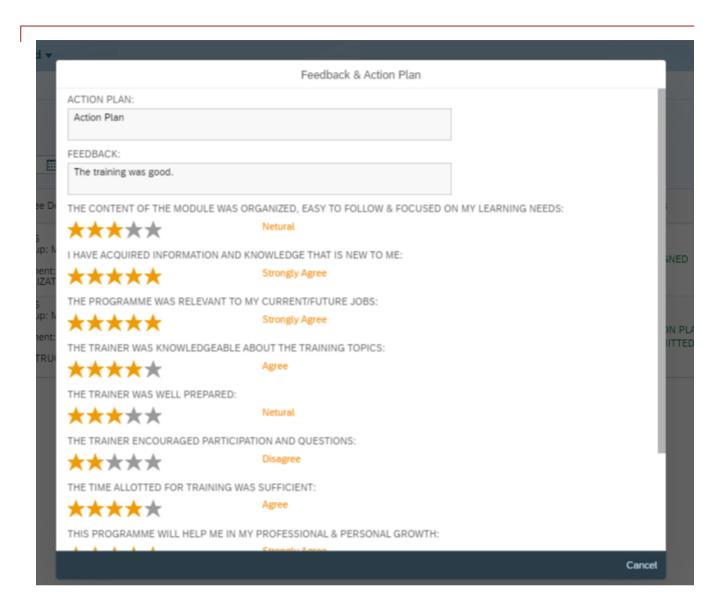


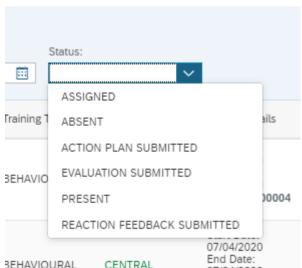
## 8.3. L&D R1

Reporting Managers will have access to L&D R1 and they will use this to see the requests of their Employees who have been assigned Training.







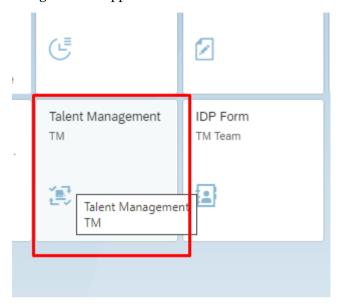


Users can use the Filter option to search for a request.

# 9. Talent Management

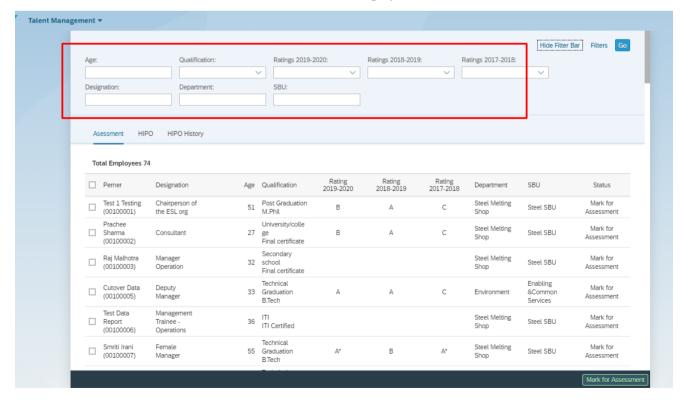
The Application will only be available to the Talent manager and will be used for Assessment and HIPO of Employees.

Navigate to the application from the tile.



#### 9.1. Assessment

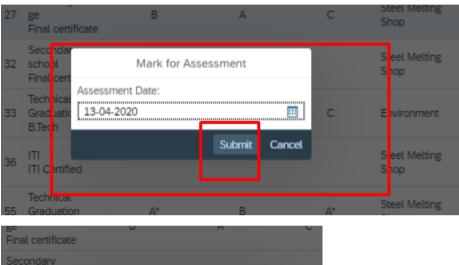
In the Assessment View Talent team search for the list of Employees based on various Filter Criteria.

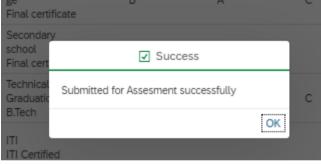


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Select and click Mark for Assessment button for further action. Enter Date and press okay.



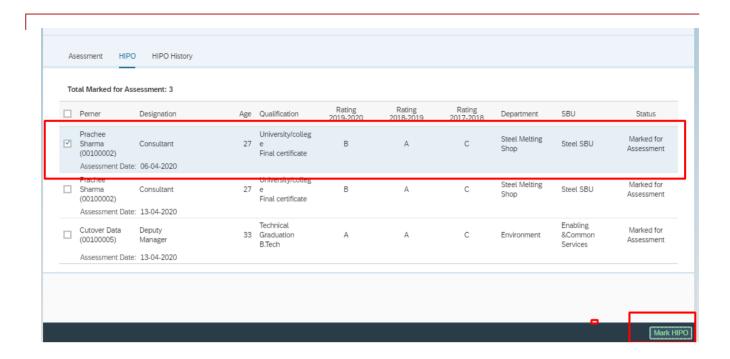


The requests Marked for Assessment Starts to appear in the Hipo Section.

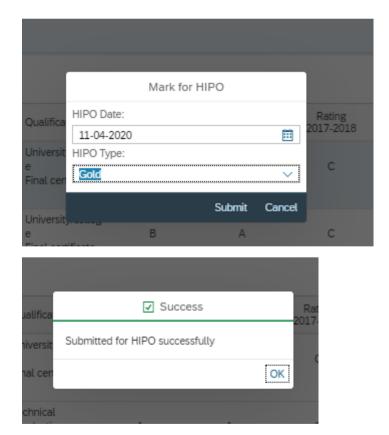
Emails will trigger to the respective employees who were marked for accessment.

## 9.2. Hipo

The Hipo view of the application will be used to see the Assement Requests and Mark them as HIPO.



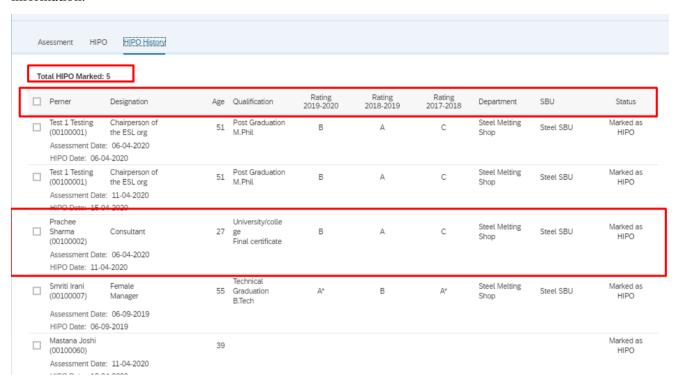
Select the Employee and click on Mark HIPO button. Enter HIPO Date and select Hipo Type from the dropdown and Submit the request.



The request marked as HIPO will start appearing in the HIPO History.

### 9.2.1. Hipo History

This section of the application, displays the request that have been marked as HIPO along with other relevant information.



After the request have been marked as HIPO, the IDP process gets Triggered and the Employees needs to submit their IDP Forms through IDP Application.

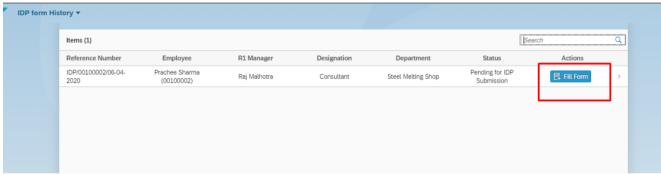
## 10. IDP Form

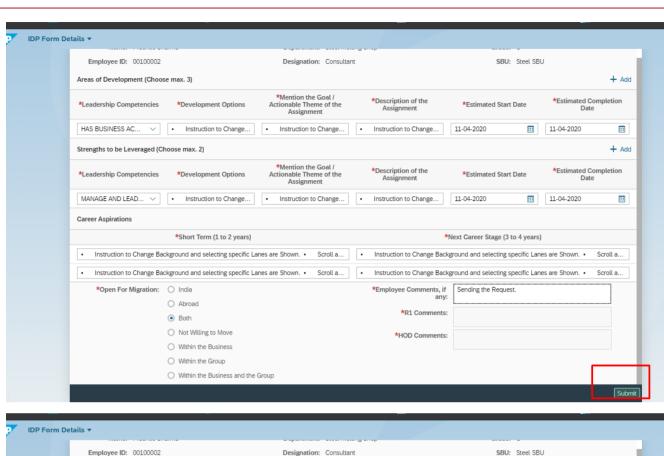
The IDP process gets triggered by the Talent Management team.

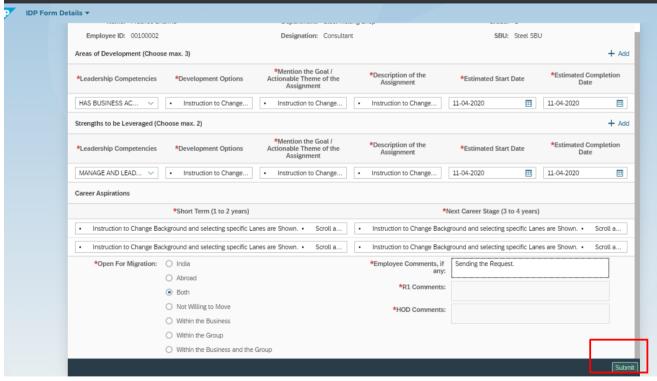
## 10.1. IDP Form -Employee

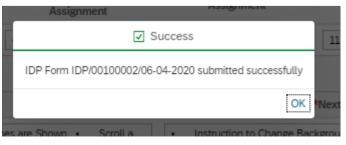
The Application will be used by the employees to fill in the Self-Assessment Forms once they receive an email.









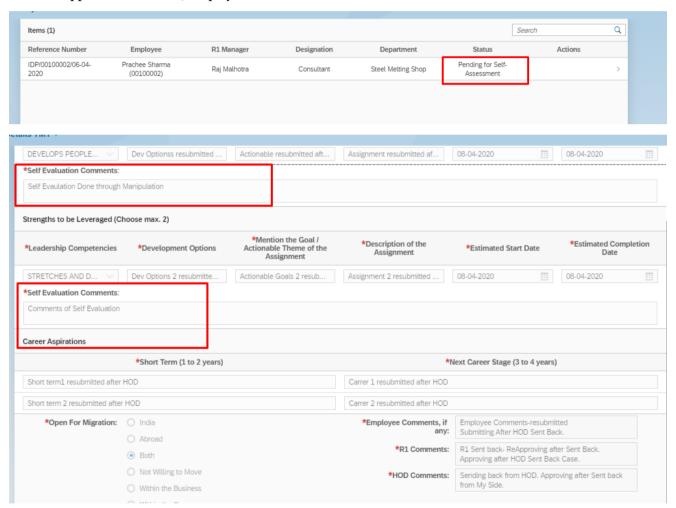


After Submitting the Form, the Status is changed and shown in the dashboard.



The request will be floe to the approvers and will be approved or sent back by the R1 or HOD.

On Final approval from HOD, Employee will be able to fill the Self Assessment Form.



#### 10.2. IDP Form- R1

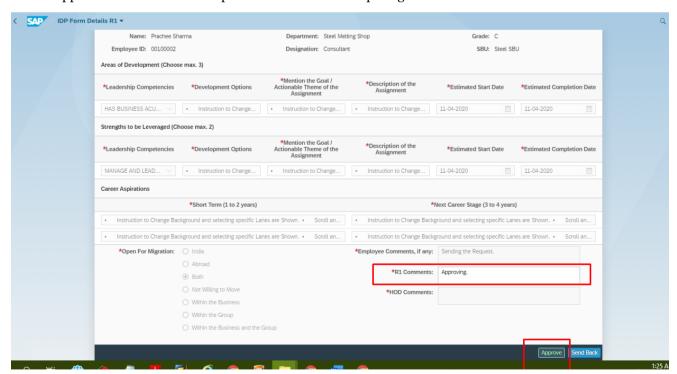
The application will be available to the Reporting managers to view and process the IDP requests of their Reportees.

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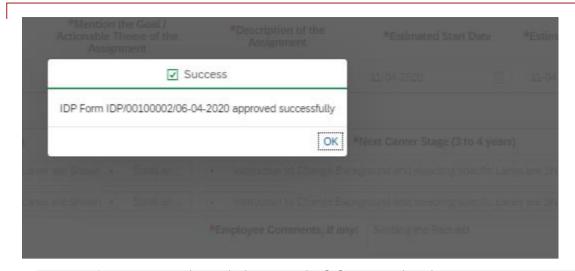


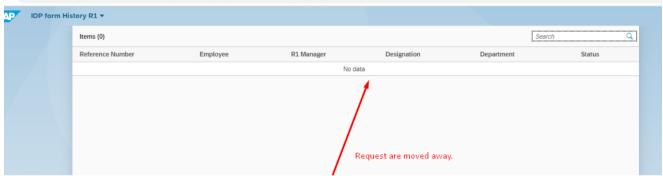
R1 can Approve or Sent Back the request. After action the request gets removed.



A message is shown after the action.

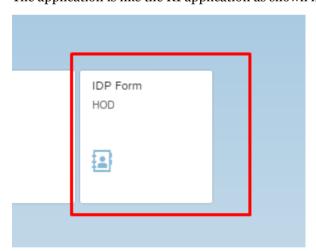
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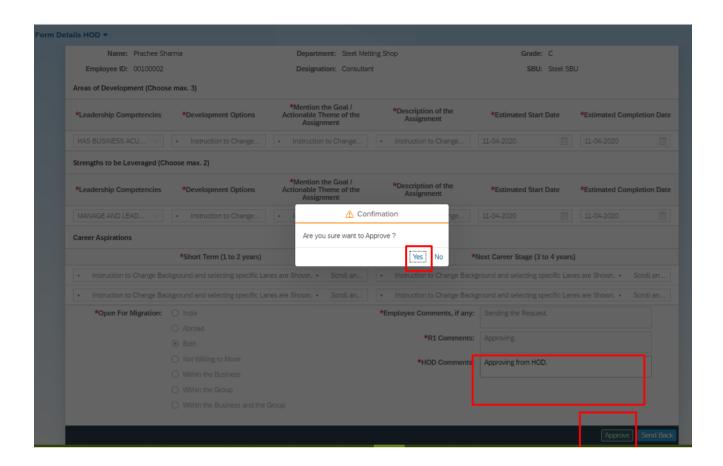
## 10.3. IDP Form- HOD

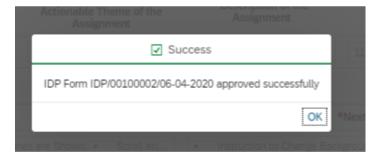
The application is like the R1 application as shown in the section above.





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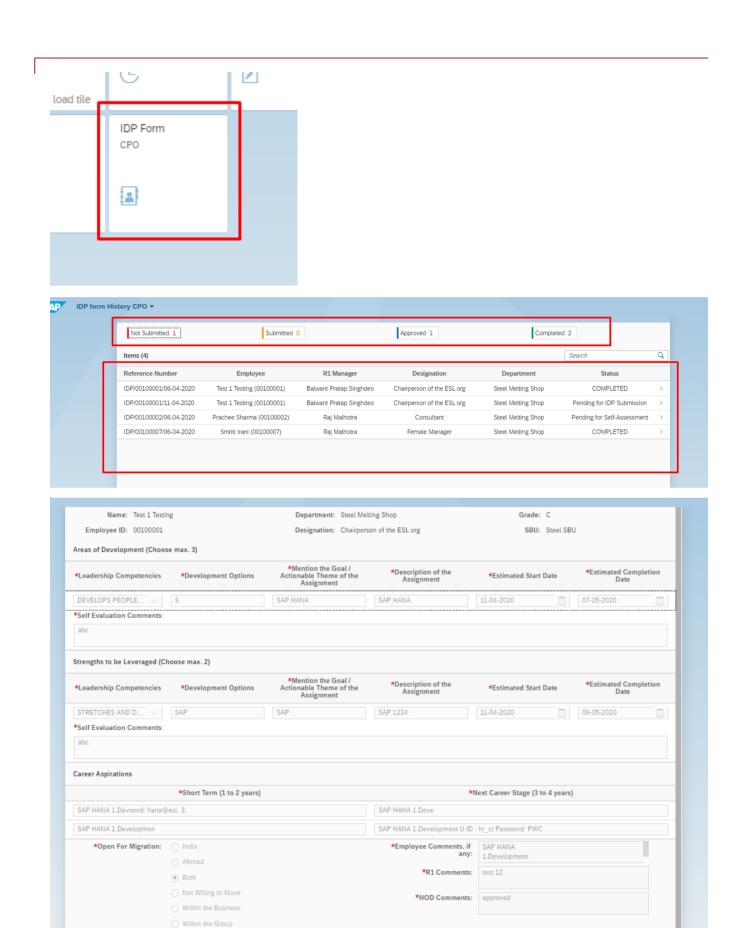


After action the request is removed from the dashboard of HOD.

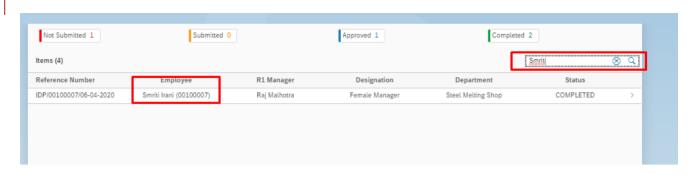
## 10.4. IDP Form-SBU CPO

The application will only be available to the SBU CPO and using this SBU CPO will be able to see all the Approved Requests.

Navigate to the application from the tile.



Search Bar can be used to search for an Employee's request.



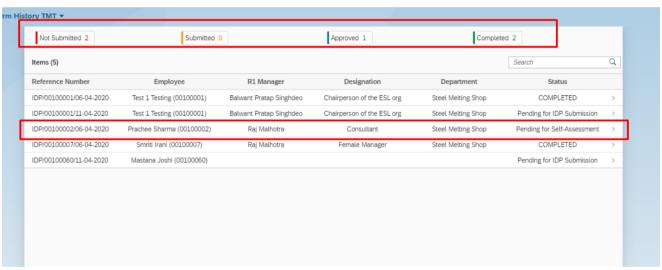
## 10.5. IDP Form-Talent Team

The application will be available only to the Talent Team.

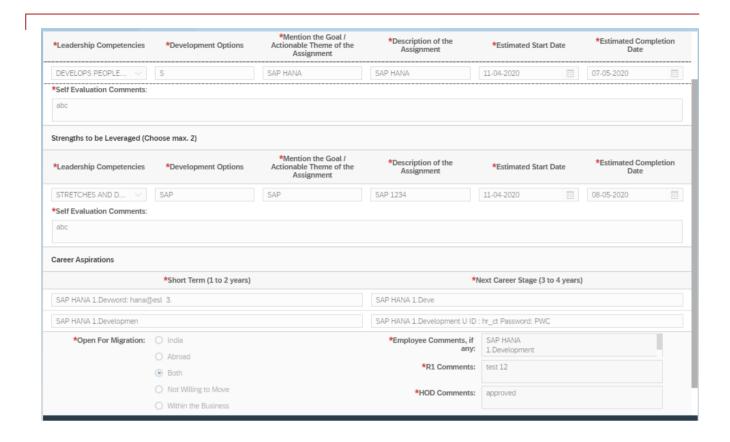
All the IDP requests with their status will be shown here.

Navigate to the application through the tile.





TM team can click on the request to see the complete details.



After 6 months an email will trigger for Self Assessment and then Employees will be able to edit the Form and Submit the same.

Post submission of Self Assessment the status changes to Complete.

